

2023 National Workers' Compensation and Disability Conference

Mandalay Bay, Las Vegas – September 19-22, 2023

We are excited that you have decided to join us at the 2023 National Workers' Compensation and Disability Conference! Please note that not all breakout sessions are approved for CE and CLE. Continuing Legal Education approval information is located on page 6 of this packet. State and Association Continuing Education approval information is located on pages 7-8 of this packet.

If you are attending one or more of the 2023 National Workers Compensation and Disability Conference sessions and seeking CE or CLE credits, it is imperative that you follow the instructions below.

Please complete and return the following documents:

1. The Continuing Education Certification Request Form
2. Sessions Attended Form
3. State/Association/Legal Form – Please fill in your license/bar number for each state you are requesting continuing education certification for. If requesting credits towards an association, please check which association credits are being requested for.

Return it to The Institutes, Attn: CEU, 720 Providence Road, Suite 100, Malvern, PA or by email at cefiling@ceu.com by September 29, 2023.

Continuing Education Certification Request Form

2023 National Workers' Compensation and Disability Conference

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Please fill in the following information:

First and Last Name: _____

Phone Number: _____

Badge Number: _____

Company: _____

Address: _____

(Specify Home or Business)

City: _____

State: _____

Zip Code: _____

Email Address: _____

Continuing Education Sessions Attended Form

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*Please check the boxes for the breakout session(s) you are requesting credit for. Additionally, please note that all breakout sessions listed below are approved for CE, however only those listed as **Legal Track** are approved for CLE.*

Tuesday, September 19, 2023

Pre-Con 1:00 – 4:15 PM

- ☐ Workshop – Bridge the Return-to-Work Gap: A Hands-On Guide to Creating Functional Job Tasks

Wednesday, September 20, 2023

Session 1 11:00 AM – 12:00 PM

- ☐ 10 Years of Data: How High-Performing Claims Organizations Surpass Trends and Drive Transformation (**Legal Track**)
- ☐ How to Cultivate Workplace Wellness — and Why It Matters More Than Ever
- ☐ Price Transparency and Pricing Models: How to Choose PBM Pricing That Fits Your Business
- ☐ What Went Wrong? An Employer and a Defense Attorney Share Lessons Learned from Their Toughest Claims

Session 2 1:00 – 2:00 PM

- ☐ A Change Would Do You Good (Or Not): What to Consider Before Switching TPAs
- ☐ How Wearable Tech and Virtual Care Are Transforming Claims, From Engagement to Outcomes
- ☐ How Will This Round of CDC Opioid Guidelines Impact the Industry?

Session 3 2:30 – 3:30 PM

- ☐ 350,000 Choices and Counting: How to Navigate Digital Health Solutions for Clinical Care
- ☐ 50 Ways to Hack a Claim: Creative and Original Tips to Get Past Human Roadblocks (**Legal Track**)
- ☐ Follow the Patient Journey: Sidestep Pitfalls Throughout the Life of a Claim
- ☐ Help Workers Reclaim Their Resilience: A Holistic, Whole-Person Approach
- ☐ Help Your Workforce Own Their Back & Shoulder Injury Risk

Session 4 4:00 – 5:00 PM

- ☐ Not Everything that Quacks Is a Duck: PTSD and Its Doppelgängers (**Legal Track**)
- ☐ Return to Work Post-Pandemic — Creativity Is the Right Tool for the Job
- ☐ Tables Turned: A Workers' Comp Exec's Takeaways from Living the Injured Worker Experience

Thursday, September 21, 2023

Session 5 10:30 – 11:30 AM

- ☐ How to Execute a Bulletproof Claim Investigation **(Legal Track)**
- ☐ Life and Death in Work Comp - Suicide Identification and Prevention in the Injured Worker
- ☐ Reserving for the Rest of Us: Understanding Actuarial Analyses

Session 6 12:30 – 1:30 PM

- ☐ How to Keep Your Workplace Safe in the Age of Legal Cannabis **(Legal Track)**
- ☐ Leverage Group Health Data with the Power of AI and Predictive Analytics
- ☐ Post-Pandemic and Post-Opioid Crisis, What Are Today's WC Medical Trends to Watch?
- ☐ Why Claims Examiners Are the Secret Sauce at the Heart of an Enriched Claims Experience

Session 7 2:00 – 3:00 PM

- ☐ 'Keep Going Forward' An Injured Worker Explains What It Took to Fight Unbelievable Odds **(Legal Track)**
- ☐ How to Bake an MSA Cake: From Recipe to Techniques to Outcomes
- ☐ SOAR: How Integration Can Elevate Programs to New Heights

Session 8 3:15-4:15 PM

- ☐ Cargill's Preventive Respond to MSDs: How Partnerships Optimize Employee Outcomes
- ☐ Co-Morbid Mental Health Conditions Put Recovery at Risk: Look Past the Primary Diagnosis
- ☐ OSHA's Knocking? Answer the Door with Confidence **(Legal Track)**
- ☐ The Long Haul of Long-COVID: Managing Care Beyond the Pandemic
- ☐ What Do We Do with All This Data? Opportunities and Outcomes to Explore

Friday, September 22, 2023

Session 9 10:00-11:00 AM

- ☐ Women Leaders Across the Industry: Optimizing Results Through Innovation

Continuing Education - State & Association Form

2023 National Workers' Compensation and Disability Conference

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Associations

Please check the association you are requesting continuing education credits for:

- ☐ Commission for Case Management Certification - CCMC
- ☐ Certification of Disability Management Specialists – CDMS
- ☐ Commission on Rehabilitation Counselor Certification – CRC
- ☐ Insurance Educational Association (IEA) - CCMP, CPDM, ARPM

State CE

Please fill in the license number for each state you are requesting continuing education credits for:

State	License Number
IL	
IA	
KS	
MA	
MO	
NJ	
NV	
OH	
TN	
TX	
UT	
Please note that these are the only states approved for CE credit.	

Continuing Education - Legal Form

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CLE

Please check the boxes for the sessions you are requesting credit for:

- ☐ What Went Wrong? An Employer and a Defense Attorney Share Lessons Learned from Their Toughest Claims
- ☐ 50 Ways to Hack a Claim: Creative and Original Tips to Get Past Human Roadblocks
- ☐ Not Everything that Quacks Is a Duck: PTSD and Its Doppelgängers
- ☐ How to Execute a Bulletproof Claim Investigation
- ☐ How to Keep Your Workplace Safe in the Age of Legal Cannabis
- ☐ 'Keep Going Forward' An Injured Worker Explains What It Took to Fight Unbelievable Odds
- ☐ OSHA's Knocking? Answer the Door with Confidence

Please fill in the bar number for each state you are requesting continuing education credits for:

State	Bar Number	State	Bar Number	State	Bar Number
AL		KY		NV	
AK		LA		OH	
AR		MA		OK	
AZ		MD		OR	
CA		ME		PA	
CO		MI		RI	
CT		MN		SC	
DE		MO		SD	
DC		MS		TN	
FL		MT		TX	
GA		NC		UT	
HI		ND		VA	
IA		NE		VT	
ID		NH		WA	
IL		NJ		WI	
IN		NM		WV	
KS		NY		WY	

2023 National Workers' Compensation and Disability Conference CE Approval Information

	IA, IL, KS, MA, MO, NJ, OH, TN, TX, UT	NV	CCMC Commission for Case Management Certification	CDMS Certification of Disability Management Specialists	CRC Commission of Rehabilitation Counselor Certification	IEA Insurance Educational Association CCMP, CPDM, ARPM
Pre-Con – Tuesday, September 19th @ 1:00-4:15pm						12 Hours for Full Conference
Bridge the Return-to-Work Gap: A Hands-On Guide to Creating Functional Job Tasks	3 General	3 PC	3 CCMC	3 General	3 General	
Session 1 – Wednesday, September 20th @ 11:00am-12:00pm						
10 Years of Data: How High-Performing Claims Organizations Surpass Trends and Drive Transformation	1 General	1 PC	1 CCMC	1 General	1 General	
How to Cultivate Workplace Wellness — and Why It Matters More Than Ever	1 General	1 PC	1 CCMC	1 General	1 General	
Price Transparency and Pricing Models: How to Choose PBM Pricing That Fits Your Business	1 General	1 PC	1 CCMC	1 General	1 General	
What Went Wrong? An Employer and a Defense Attorney Share Lessons Learned from Their Toughest Claims	1 General	1 PC	1 CCMC	1 General	1 General	
Session 2 – Wednesday, September 20th @ 1:00-2:00pm						
A Change Would Do You Good (Or Not): What to Consider Before Switching TPAs	1 General	1 PC	1 CCMC	1 General	1 General	
How Wearable Tech and Virtual Care Are Transforming Claims, From Engagement to Outcomes	1 General	1 PC	1 CCMC	1 General	1 General	
How Will This Round of CDC Opioid Guidelines Impact the Industry?	1 General	1 PC	1 CCMC	1 General	1 General	
Session 3 – Wednesday, September 20th @ 2:30-3:30pm						
350,000 Choices and Counting: How to Navigate Digital Health Solutions for Clinical Care	1 General	1 PC	1 CCMC	1 General	1 General	
50 Ways to Hack a Claim: Creative and Original Tips to Get Past Human Roadblocks	1 General	1 PC	1 CCMC	1 General	1 General	
Follow the Patient Journey: Sidestep Pitfalls Throughout the Life of a Claim	1 General	1 PC	1 CCMC	1 General	1 General	
Help Workers Reclaim Their Resilience: A Holistic, Whole-Person Approach	1 General	1 PC	1 CCMC	1 General	1 General	
Help Your Workforce Own Their Back & Shoulder Injury Risk	1 General	1 PC	1 CCMC	1 General	1 General	
Session 4 – Wednesday, September 20th @ 4:00-5:00pm						
Not Everything that Quacks Is a Duck: PTSD and Its Doppelgängers	1 General	1 PC	1 CCMC	1 General	1 General	
Return to Work Post-Pandemic — Creativity Is the Right Tool for the Job	1 General	1 PC	1 CCMC	1 General	1 General	
Tables Turned: A Workers' Comp Exec's Takeaways from Living the Injured Worker Experience	1 General	1 PC	1 CCMC	1 General	1 General	

	IA, IL, KS, MA, MO, NJ, OH, TN, TX, UT	NV	CCMC Commission for Case Management Certification	CDMS Certification of Disability Management Specialists	CRC Commission of Rehabilitation Counselor Certification	IEA Insurance Educational Association CCMP, CPDM, ARPM
Session 5 – Thursday, September 21st @ 10:30-11:30am						12 Hours for Full Conference
How to Execute a Bulletproof Claim Investigation	1 General	1 PC	1 CCMC	1 General	1 General	
Life and Death in Work Comp - Suicide Identification and Prevention in the Injured Worker	1 General	1 PC	1 CCMC	1 General	1 General	
Reserving for the Rest of Us: Understanding Actuarial Analyses	1 General	1 PC	1 CCMC	1 General	1 General	
Session 6 – Thursday, September 21st @ 12:30-1:30pm						
How to Keep Your Workplace Safe in the Age of Legal Cannabis	1 General	1 PC	1 CCMC	1 General	1 General	
Leverage Group Health Data with the Power of AI and Predictive Analytics	1 General	1 PC	1 CCMC	1 General	1 General	
Post-Pandemic and Post-Opioid Crisis, What Are Today's WC Medical Trends to Watch?	1 General	1 PC	1 CCMC	1 General	1 General	
Why Claims Examiners Are the Secret Sauce at the Heart of an Enriched Claims Experience	1 General	1 PC	1 CCMC	1 General	1 General	
Session 7 – Thursday, September 21st @ 2:00-3:00pm						
'Keep Going Forward' An Injured Worker Explains What It Took to Fight Unbelievable Odds	1 General	1 PC	1 CCMC	1 General	1 General	
How to Bake an MSA Cake: From Recipe to Techniques to Outcomes	1 General	1 PC	1 CCMC	1 General	1 General	
SOAR: How Integration Can Elevate Programs to New Heights	1 General	1 PC	1 CCMC	1 General	1 General	
Session 8 – Thursday, September 21st @ 3:15-4:15pm						
Cargill's Preventive Respond to MSDs: How Partnerships Optimize Employee Outcomes	1 General	1 PC	1 CCMC	1 General	1 General	
Co-Morbid Mental Health Conditions Put Recovery at Risk: Look Past the Primary Diagnosis	1 General	1 PC	1 CCMC	1 General	1 General	
OSHA's Knocking? Answer the Door with Confidence	1 General	1 PC	1 CCMC	1 General	1 General	
The Long Haul of Long-COVID: Managing Care Beyond the Pandemic	1 General	1 PC	1 CCMC	1 General	1 General	
What Do We Do with All This Data? Opportunities and Outcomes to Explore	1 General	1 PC	1 CCMC	1 General	1 General	
Session 9 – Friday, September 22nd @ 10:00-11:00am						
Women Leaders Across the Industry: Optimizing Results Through Innovation	1 General	1 PC	1 CCMC	1 General	1 General	